

ORIGINAL



0000085514

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 68778

Date: 5/27/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Pat & John

Hail

Account Name: Pat & John Hail

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

5/27/2008 - CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. WS-02987A-08-0180

05/18/2008

Arizona Commission
Utility Division
1200 W. Washington Suite #286
Phoenix, AZ 85007

Arizona Corporation Commission
DOCKETED

JUN -2 2008

DOCKETED BY [REDACTED]

RECEIVED
2008 JUN -2 1 A 9:51
AZ CORP COMMISSION
DOCKET CONTROL

Regarding: Johnson Utilities
Docket # WS-02987A-08-0180
Water and Wastewater rates

I am opposed to the requested rate increase that Johnson Utilities has submitted.

At this time Johnson Utilities charges 38.50 a month for Sewer and 27.00 minimum for water a month. Then after the minimal water usage the rates go up from there. That does not include taxes, meter reading fees and other misc. charges. This is already more than double the fees being charged to those that live in Maricopa County or Pima County.

I therefore submit that these current charges are too high and submit that they be lowered at least 25%.

Name: Pat & John Hail

Address: [REDACTED]

Contact Phone number: [REDACTED]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

5/27/2008 - Correspondence Mailed to Customer:

May 27, 2008

Pat & John Hail

RE: JOHNSON UTILITIES, L.L.C.

Dear Pat & John Hail:

Your letter regarding the Johnson Utilities, L.L.C. ("Johnson Utilities") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Johnson Utilities application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division

CLOSED

End of Comments

Date Completed: 5/27/2008

Opinion No. 2008 - 68778

Substantiated/Un-Substantiated not yet determined

Notes:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2008 - 68781**Date:** 5/27/2008**Complaint Description:** 08A Rate Case Items - Opposed
N/A Not Applicable**First:****Last:****Complaint By:**

Tamera

Schopbach

Account Name:

Tamera Schopbach

Home: [REDACTED]**Street:** [REDACTED]**Work:****City:** [REDACTED]**CBR:****State:**

AZ

Zip: [REDACTED]

is:**Utility Company:**

Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division:

Water

Contact Name: [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

5/27/2008 - CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. WS-02987A-08-0180

05/18/2008

Arizona Commission
Utility Division
1200 W. Washington Suite #286
Phoenix, AZ 85007

Regarding: Johnson Utilities
Docket # WS-02987A-08-0180
Water and Wastewater rates

I am opposed to the requested rate increase that Johnson Utilities has submitted.

At this time Johnson Utilities charges 38.50 a month for Sewer and 27.00 minimum for water a month. Then after the minimal water usage the rates go up from there. That does not include taxes, meter reading fees and other misc. charges. This is already more than double the fees being charged to those that live in Maricopa County or Pima County.

I therefore submit that these current charges are too high and submit that they be lowered at least 25%.

Name: Tamera Schopbach**Address:** [REDACTED]**Contact Phone number:** [REDACTED]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

5/27/2008 - Correspondence Mailed to Customer:

May 27, 2008

Tamera Schopbach

RE: JOHNSON UTILITIES, L.L.C.

Dear Tamera Schopbach:

Your letter regarding the Johnson Utilities, L.L.C. ("Johnson Utilities") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Johnson Utilities application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division

CLOSED

End of Comments

Date Completed: 5/27/2008

Opinion No. 2008 - 68781

Substantiated/Un-Substantiated not yet determined

Notes:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 68769

Date: 5/27/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Lee E.

Halverson

Account Name:

Lee E. Halverson

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

[REDACTED]

CBR:

State:

AZ

Zip:

[REDACTED]

is:

Utility Company:

Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division:

Water

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

5/27/2008 - CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. WS-02987A-08-0180

May 22, 2008

The Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Dear Commissioners:

We have joined forces with our fellow neighbors to express strong opposition of the APS TS-5 to TS-9 500 kV Extra High Voltage power lines along the Carefree Highway alignment in the northern portion of Vistancia. Our community will be negatively impacted by this proposed alignment.

We purchased our home with high expectations of existing and future property values, and some of the most pristine scenic views in the area. We were not provided disclosure of the potential placement of power lines within the community prior to purchasing our home.

The placement of the APS TS-5 to TS-9 500 kV Extra High Voltage lines along the Carefree Highway alignment in the northern section of Vistancia will ruin not only our scenic views, but also those of thousands of other current and future families in the communities of Vistancia, Trilogy and Blackstone.

We would like to point out that there are hundreds, if not thousands, of residential properties planned in close proximity of the alignment of the Carefree Highway, as well as school sites, golf courses, commercial and retail developments, parks and hiking trails. If you have never actually visited the area, you should come to see just how beautiful this land actually is. To ruin it with high tension, extra high voltage power lines would be a shame,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

especially when there are other more sensible and acceptable alternatives available.

As we are sure you are well aware, the residents of Vistancia and Trilogy are opposed to the placement of these power lines at any location other than along SR74. We have the backing of thousands of residents (as demonstrated by past and current petitions), the developers of Vistancia, the sister communities of Trilogy and Blackstone Country Club, and the Peoria City Council. The ultimate goal of our community is to protect the health of our families, our scenic mountain views and property values. Our community will take all actions necessary to reject alignment of any and all power lines through Vistancia.

Sincerely,

Lee E. Halverson
Vistancia President
End of Complaint

Utilities' Response:

n/a
End of Response

Investigator's Comments and Disposition:

5/27/2008 - Correspondence Mailed to Customer:

May 27, 2008

Lee E. Halverson


RE: JOHNSON UTILITIES, L.L.C.

Dear Lee E. Halverson:

Your letter regarding the Johnson Utilities, L.L.C. ("Johnson Utilities") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Johnson Utilities application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

CLOSED

End of Comments

Date Completed: 5/27/2008

Opinion No. 2008 - 68769

Substantiated/Un-Substantiated not yet determined

Notes:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 68770

Date: 5/27/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Mr. Ralph D.

Merrill

Account Name: Mr. Ralph D. Merrill

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State:

AZ

Zip: [REDACTED]

is:

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Water

Contact Name: Brian Tompsett

Contact Phone: [REDACTED]

Nature of Complaint:

5/27/2008 - CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. WS-02987A-08-0180

May 22, 2008

The Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Dear Commissioners:

We have joined forces with our fellow neighbors to express strong opposition of the APS TS-5 to TS-9 500 kV Extra High Voltage power lines along the Carefree Highway alignment in the northern portion of Vistancia. Our community will be negatively impacted by this proposed alignment.

We purchased our home with high expectations of existing and future property values, and some of the most pristine scenic views in the area. We were not provided disclosure of the potential placement of power lines within the community prior to purchasing our home.

The placement of the APS TS-5 to TS-9 500 kV Extra High Voltage lines along the Carefree Highway alignment in the northern section of Vistancia will ruin not only our scenic views, but also those of thousands of other current and future families in the communities of Vistancia, Trilogy and Blackstone.

We would like to point out that there are hundreds, if not thousands, of residential properties planned in close proximity of the alignment of the Carefree Highway, as well as school sites, golf courses, commercial and retail developments, parks and hiking trails. If you have never actually visited the area, you should come to see just how beautiful this land actually is. To ruin it with high tension, extra high voltage power lines would be a shame,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

especially when there are other more sensible and acceptable alternatives available.

As we are sure you are well aware, the residents of Vistancia and Trilogy are opposed to the placement of these power lines at any location other than along SR74. We have the backing of thousands of residents (as demonstrated by past and current petitions), the developers of Vistancia, the sister communities of Trilogy and Blackstone Country Club, and the Peoria City Council. The ultimate goal of our community is to protect the health of our families, our scenic mountain views and property values. Our community will take all actions necessary to reject alignment of any and all power lines through Vistancia.

Sincerely,

R.David Merrill
End of Complaint


Utilities' Response:

n/a
End of Response

Investigator's Comments and Disposition:

5/27/2008 - Correspondence Mailed to Customer:

May 27, 2008

Mr. Ralph D. Merrill


RE: JOHNSON UTILITIES, L.L.C.

Dear Mr. Ralph D. Merrill:

Your letter regarding the Johnson Utilities, L.L.C. ("Johnson Utilities") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Johnson Utilities application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

CLOSED

End of Comments

Date Completed: 5/27/2008

Opinion No. 2008 - 68770

Substantiated/Un-Substantiated not yet determined

Notes:

WS-02987A-08-0180

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2008 - 68771

Date: 5/27/2008

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Carol J.

Halverson

Account Name:

Carol J. Halverson

Home: [REDACTED]

Street:

Work:

City:

CBR:

State:

AZ

Zip: [REDACTED]

is:

Utility Company:

Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division:

Water

Contact Name:

Contact Phone: [REDACTED]

Nature of Complaint:

5/27/2008 - CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. WS-02987A-08-0180

May 22, 2008

The Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Dear Commissioners:

We have joined forces with our fellow neighbors to express strong opposition of the APS TS-5 to TS-9 500 kV Extra High Voltage power lines along the Carefree Highway alignment in the northern portion of Vistancia. Our community will be negatively impacted by this proposed alignment.

We purchased our home with high expectations of existing and future property values, and some of the most pristine scenic views in the area. We were not provided disclosure of the potential placement of power lines within the community prior to purchasing our home.

The placement of the APS TS-5 to TS-9 500 kV Extra High Voltage lines along the Carefree Highway alignment in the northern section of Vistancia will ruin not only our scenic views, but also those of thousands of other current and future families in the communities of Vistancia, Trilogy and Blackstone.

We would like to point out that there are hundreds, if not thousands, of residential properties planned in close proximity of the alignment of the Carefree Highway, as well as school sites, golf courses, commercial and retail developments, parks and hiking trails. If you have never actually visited the area, you should come to see just how beautiful this land actually is. To ruin it with high tension, extra high voltage power lines would be a shame,

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

especially when there are other more sensible and acceptable alternatives available.

As we are sure you are well aware, the residents of Vistancia and Trilogy are opposed to the placement of these power lines at any location other than along SR74. We have the backing of thousands of residents (as demonstrated by past and current petitions), the developers of Vistancia, the sister communities of Trilogy and Blackstone Country Club, and the Peoria City Council. The ultimate goal of our community is to protect the health of our families, our scenic mountain views and property values. Our community will take all actions necessary to reject alignment of any and all power lines through Vistancia.

Sincerely,

Carol J. Halverson
Vistancia Resident
End of Complaint


Utilities' Response:

n/a
End of Response

Investigator's Comments and Disposition:

5/27/2008 - Correspondence Mailed to Customer:

May 27, 2008

Carol J. Halverson


RE: JOHNSON UTILITIES, L.L.C.

Dear Carol J. Halverson:

Your letter regarding the Johnson Utilities, L.L.C. ("Johnson Utilities") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Johnson Utilities application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

CLOSED
End of Comments

Date Completed: 5/27/2008

Opinion No. 2008 - 68771

Substantiated/Un-Substantiated not yet determined

Notes:

#WS-02987A-08-0180

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No. 2008 - 68772**

Date: 5/27/2008

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

First:

Last:

Complaint By: **Thomas R. & Oksana Smith**

Account Name: Thomas R. & Oksana Smith

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State:

AZ

Zip: [REDACTED]

is:

Utility Company: **Johnson Utilities L.L.C. d/b/a Johnson Utilities Company**

Division:

Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

5/27/2008 - CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. WS-02987A-08-0180

May 22, 2008

The Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Dear Commissioners:

We have joined forces with our fellow neighbors to express strong opposition of the APS TS-5 to TS-9 500 kV Extra High Voltage power lines along the Carefree Highway alignment in the northern portion of Vistancia. Our community will be negatively impacted by this proposed alignment.

We purchased our home with high expectations of existing and future property values, and some of the most pristine scenic views in the area. We were not provided disclosure of the potential placement of power lines within the community prior to purchasing our home.

The placement of the APS TS-5 to TS-9 500 kV Extra High Voltage lines along the Carefree Highway alignment in the northern section of Vistancia will ruin not only our scenic views, but also those of thousands of other current and future families in the communities of Vistancia, Trilogy and Blackstone.

We would like to point out that there are hundreds, if not thousands, of residential properties planned in close proximity of the alignment of the Carefree Highway, as well as school sites, golf courses, commercial and retail developments, parks and hiking trails. If you have never actually visited the area, you should come to see just how beautiful this land actually is. To ruin it with high tension, extra high voltage power lines would be a shame,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

especially when there are other more sensible and acceptable alternatives available.

As we are sure you are well aware, the residents of Vistancia and Trilogy are opposed to the placement of these power lines at any location other than along SR74. We have the backing of thousands of residents (as demonstrated by past and current petitions), the developers of Vistancia, the sister communities of Trilogy and Blackstone Country Club, and the Peoria City Council. The ultimate goal of our community is to protect the health of our families, our scenic mountain views and property values. Our community will take all actions necessary to reject alignment of any and all power lines through Vistancia.

Sincerely,

Thomas R. & Oksana Smith


End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

5/27/2008 - Correspondence Mailed to Customer:

May 27, 2008

Thomas R. & Oksana Smith


RE: JOHNSON UTILITIES, L.L.C.

Dear Thomas R. & Oksana Smith:

Your letter regarding the Johnson Utilities, L.L.C. ("Johnson Utilities") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Johnson Utilities application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities Division

CLOSED

End of Comments

Date Completed: 5/27/2008

Opinion No. 2008 - 68772

Substantiated/Un-Substantiated not yet determined

Notes:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 68768

Date: 5/27/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Lyndon H. & Elizabeth Kelly**

Account Name: Lyndon H. & Elizabeth D. Kelly

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: **Johnson Utilities L.L.C. d/b/a Johnson Utilities Company**

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

5/27/2008 - CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. WS-02987A-08-0180

May 22, 2008

The Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Dear Commissioners:

We have joined forces with our fellow neighbors to express strong opposition of the APS TS-5 to TS-9 500 kV Extra High Voltage power lines along the Carefree Highway alignment in the northern portion of Vistancia. Our community will be negatively impacted by this proposed alignment.

We purchased our home with high expectations of existing and future property values, and some of the most pristine scenic views in the area. We were not provided disclosure of the potential placement of power lines within the community prior to purchasing our home.

The placement of the APS TS-5 to TS-9 500 kV Extra High Voltage lines along the Carefree Highway alignment in the northern section of Vistancia will ruin not only our scenic views, but also those of thousands of other current and future families in the communities of Vistancia, Trilogy and Blackstone.

We would like to point out that there are hundreds, if not thousands, of residential properties planned in close proximity of the alignment of the Carefree Highway, as well as school sites, golf courses, commercial and retail developments, parks and hiking trails. If you have never actually visited the area, you should come to see just how beautiful this land actually is. To ruin it with high tension, extra high voltage power lines would be a shame,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

especially when there are other more sensible and acceptable alternatives available.

As we are sure you are well aware, the residents of Vistancia and Trilogy are opposed to the placement of these power lines at any location other than along SR74. We have the backing of thousands of residents (as demonstrated by past and current petitions), the developers of Vistancia, the sister communities of Trilogy and Blackstone Country Club, and the Peoria City Council. The ultimate goal of our community is to protect the health of our families, our scenic mountain views and property values. Our community will take all actions necessary to reject alignment of any and all power lines through Vistancia.

Sincerely,

Lyndon H., Elizabeth D. Kelly
End of Complaint

Utilities' Response:

n/a
End of Response

Investigator's Comments and Disposition:

5/27/2008 - Correspondence Mailed to Customer:

May 27, 2008

Lyndon H. & Elizabeth D. Kelly


RE: JOHNSON UTILITIES, L.L.C.

Dear Lyndon H. & Elizabeth D. Kelly:

Your letter regarding the Johnson Utilities, L.L.C. ("Johnson Utilities") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Johnson Utilities application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

CLOSED
End of Comments

Date Completed: 5/27/2008

Opinion No. 2008 - 68768

Substantiated/Un-Substantiated not yet determined

Notes:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2008 - 68773**Date:** 5/27/2008**Complaint Description:** 08A Rate Case Items - Opposed
N/A Not Applicable**Complaint By:** **First:** Mrs. Sarica **Last:** Cernohous**Account Name:** Mrs. Sarica Cernohous**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** [REDACTED]**CBR:****State:** AZ**Zip:** [REDACTED]**is:****Utility Company:** Johnson Utilities L.L.C. d/b/a Johnson Utilities Company**Division:** Water**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

5/27/2008 - CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. WS-02987A-08-0180

May 22, 2008

The Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Dear Commissioners:

We have joined forces with our fellow neighbors to express strong opposition of the APS TS-5 to TS-9 500 kV Extra High Voltage power lines along the Carefree Highway alignment in the northern portion of Vistancia. Our community will be negatively impacted by this proposed alignment.

We purchased our home with high expectations of existing and future property values, and some of the most pristine scenic views in the area. We were not provided disclosure of the potential placement of power lines within the community prior to purchasing our home.

The placement of the APS TS-5 to TS-9 500 kV Extra High Voltage lines along the Carefree Highway alignment in the northern section of Vistancia will ruin not only our scenic views, but also those of thousands of other current and future families in the communities of Vistancia, Trilogy and Blackstone.

We would like to point out that there are hundreds, if not thousands, of residential properties planned in close proximity of the alignment of the Carefree Highway, as well as school sites, golf courses, commercial and retail developments, parks and hiking trails. If you have never actually visited the area, you should come to see just how beautiful this land actually is. To ruin it with high tension, extra high voltage power lines would be a shame,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

especially when there are other more sensible and acceptable alternatives available.

As we are sure you are well aware, the residents of Vistancia and Trilogy are opposed to the placement of these power lines at any location other than along SR74. We have the backing of thousands of residents (as demonstrated by past and current petitions), the developers of Vistancia, the sister communities of Trilogy and Blackstone Country Club, and the Peoria City Council. The ultimate goal of our community is to protect the health of our families, our scenic mountain views and property values. Our community will take all actions necessary to reject alignment of any and all power lines through Vistancia.

Sincerely,

The Cernohous Family
29964 N. 127TH Ave.
[REDACTED]

*End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

5/27/2008 - Correspondence Mailed to Customer:

May 27, 2008

The Cernohous Family
[REDACTED]

RE: JOHNSON UTILITIES, L.L.C.

Dear Mrs. Sarica Cernohous:

Your letter regarding the Johnson Utilities, L.L.C. ("Johnson Utilities") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Johnson Utilities application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities Division

CLOSED

End of Comments

Date Completed: 5/27/2008

Opinion No. 2008 - 68773

Substantiated/Un-Substantiated not yet determined

Notes: